



## ***NC E-Procurement @ Your Service***

### ***Announcing the NC E-Procurement iHub Upgrade***

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The iHub is a component of NC E-Procurement that manages the transfer of data between NC E-Procurement and EP Lite Entity Clients. The NC E-Procurement team is upgrading the iHub technology in 2014. The iHub upgrade will reduce user effort involved in troubleshooting Entity Client, requisition, and purchase order issues, increase the visibility of errors to the NC E-Procurement team, and enhance reliable data delivery.

Over the coming months, you will receive further information regarding iHub upgrade progress and requested actions to ensure a smooth transition. We look forward to working with you as we continue to implement improvements to the NC E-Procurement system.

If you have any questions, please contact the NC E-Procurement Help Desk at (888) 211-7440, option 1, or [ephelpdesk@its.nc.gov](mailto:ephelpdesk@its.nc.gov).

Thank you,

NC E-Procurement @ Your Service

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#### **Follow-Up**

This communication was sent to EP Lite Administrators and System Administrators for Community Colleges and School Systems.

Questions about information covered in this email? Send an email to: [ephelpdesk@its.nc.gov](mailto:ephelpdesk@its.nc.gov)

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